

Tuesday, 13 December 2011

John New
Technical Writer Systems & Process Improvement
Network Operations

Dear John,

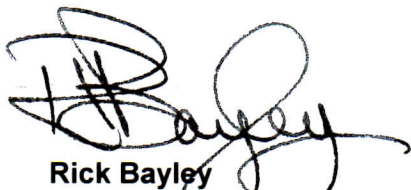
**RECOGNISING & REWARDING EXCELLENCE
GIGABITE AWARD**

A major milestone for Network Operations in our engagement with access seekers has been the delivery of an Operations Manual as part of the WBA. In a constantly moving environment you responded to the inputs from an extensive group of specialists, support teams and legal to produce the approved deliverable. The situation was exacerbated when the agreed delivery timeframe was shortened by two weeks. This required after hours work plus focussed dedication to the task. You demonstrated the behaviour and dedication which will contribute to NBN Co's successes.

Under the umbrella of the NBN Co reward and recognition program, you have been granted a Gigabite award in the form of a gift certificate to the value of \$100.

Congratulations on an outstanding and very visible contribution.

Sincerely,



Rick Bayley
General Manager Strategy and Support