

**Broadbanding
Australia**



John New
Technical Writer, Systems and Process Improvement
Service Operations

RARE MEGABYTE AWARD

Dear John,

Thank you for your hard work, dedication, determination and efforts in providing exceptional response to a request to perform a new supportive role to NOPS in respect to creating and updating various documents relating to new Test and Diagnostic tools being implemented for Customers in June 2014.

You have always been very approachable and willing to assist the team whenever we have asked for help. This work is also in conjunction with your BAU role. Basically you have gone above and beyond whatever has been asked, every time it is asked.

Under the umbrella of the NBN Co reward and recognition program, you have been granted a RARE award in the form of a Megabyte of \$100.00. Please present receipts as a separate expense item which your manager will endorse for payment.

Congratulations on an excellent contribution.

Sincerely

A handwritten signature in black ink that reads "Ben Salmon".

Ben Salmon
Executive General Manager Service Operations