



Tandem Computers Incorporated
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26 August 1994

To Whom It May Concern:

I have worked with John New since 1990. Since that time, he has been the lead writer on a product that is jointly developed by his company and Tandem.

John and his colleagues are responsible for writing and maintaining ten publications. As lead writer, John has demonstrated excellent ability to plan and schedule work on several large manuals. He has written and revised the most difficult manuals. He has always met his deadlines, in spite of frequent changes in schedules and manual contents.

John is one of the best writers I know. Tandem has high standards for format, organization, illustrations, and US English. He has mastered our requirements. He learned our word processing and art tools with little help from us.

His technical ability is superior. The product he documents is big and complex. His understanding of it is respected by his teammates. He is equally adept at writing programming and system management documentation. He has trained a number of other writers.

I can't think of an aspect of technical writing at which John does not excel. I believe that he can master any technical writing assignment. In fact, I've extended an invitation for him to join my group at Tandem any time he is ready to move to the US.

Regards,

A handwritten signature in cursive script that reads "Carre Gibson".

Carre Gibson
Publications Manager