

February 5, 2007

To whom it may concern

I have known John New for nearly 20 years in various capacities, most recently in my position as Sub-Dean International IT Partnerships in which I had frequent interaction with John at one of our partner institutions. Prior to that there were also contacts with him as a student of the Charles Sturt University Master of Information Technology course that I was responsible for coordinating at the time.

I have always found John to be competent, meticulous and dedicated in what ever role he is in. He has a genuine concern for quality and ensuring that things are done correctly the first time. He is self-motivated and always keen to achieve the best possible outcome. A sympathetic approach to managing student problems has also been evident in the way that student issues have been handled in his most recent role. His dry sense of humour is a valuable asset in dealing with people as well as some of the pressures that inevitably develop in a responsible position. His soft spoken manner belies the determination and resolve that is frequently present in his dealings with others.

I am pleased to be able to call him a colleague and a friend.



Associate Professor John Messing
Sub-Dean International IT partnerships